
This tool could be used in combination with the focus group discussions (FGD) one and be adapted for key informant interviews (KII). Participant observation (PO) will as well contribute to the collection of data, and then triangulated with other sources.

This assessment can also be adapted and conducted online in different social media platforms and hotlines set up to engage with the public.

**ATTENTION:** review with partners, adapt and pre-test the questionnaire to your local context

<table>
<thead>
<tr>
<th>No</th>
<th>QUESTIONS</th>
<th>ANSWERS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Information about the interviewee/group</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>1. Location:</td>
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<td></td>
<td>2. Sex of the interviewee:</td>
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<td>3. Interviewee age:</td>
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<td>4. Interviewee occupation:</td>
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<td>5. Level of education:</td>
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<td></td>
<td><strong>Informations about the disease</strong></td>
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<tr>
<td>2</td>
<td>Have you ever heard about the new coronavirus disease (COVID-19)?</td>
<td>□ Yes □ No</td>
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<tr>
<td></td>
<td><em>(Only one option)</em></td>
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<tr>
<td>3</td>
<td>What do you know about the new coronavirus disease?</td>
<td>□ I don’t know anything □ It’s a virus that can cause a disease □ It’s a government's programme □ It’s a TV/radio campaign □ Other: __________________________</td>
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<tr>
<td></td>
<td><em>(Only one option)</em></td>
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<td>4</td>
<td>What kind of information have you received about the disease? <em>(Legends to be added to the questionnaire (Read answers to the interview (RA) One or more options)</em></td>
<td>□ How to protect yourself from the disease? □ Symptoms of the new coronavirus disease □ How it is transmitted □ What to do if you have the symptoms □ Risks and complications □ Other: __________________________</td>
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<tr>
<td></td>
<td><em>(Legends to be added to the questionnaire (Read answers to the interview (RA) One or more options)</em></td>
<td></td>
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<tr>
<td>5</td>
<td>From whom/where have you heard about the disease? <em>(One or more options)</em></td>
<td>□ Radio □ TV □ WhatsApp □ Social Media (not WhatsApp) □ Health unit/Health care worker □ Family members □ Friends □ Community health workers □ Red Cross Red Crescent volunteers □ Other community mobilisers □ Community leaders □ Religious leaders □ Traditional healers □ Traditional midwives □ Any person from the community □ Other __________________________</td>
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<table>
<thead>
<tr>
<th>Question</th>
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<tr>
<td>Which channel/who do you trust the most to receive information related to the new coronavirus disease? (one or more options)</td>
<td>Radio, TV, WhatsApp, Social Media (not WhatsApp), Health staff, Family members, Friends, Community health workers, Red Cross Red Crescent volunteers, Other community mobilisers, Community leaders, Religious leaders, Traditional healers, Traditional midwives, Any person from the community, Other</td>
</tr>
<tr>
<td>How do you prefer to receive the information related to the new coronavirus disease?</td>
<td>Radio, TV, WhatsApp, Social Media (no whatsapp), Health unit/Health care worker, Family members, Friends, Community health workers, Red Cross Red Crescent volunteers, Other community mobilisers, Community leaders, Religious leaders, Traditional healers, Traditional midwives, Any person from the community, Other</td>
</tr>
<tr>
<td>What is your perception regarding the new coronavirus risk? (Only one option)</td>
<td>Very dangerous, More or less dangerous, Is not dangerous, Other: ___________________</td>
</tr>
<tr>
<td>Who do you think are the persons at a higher risk? (One or more options)</td>
<td>Children under 5 years old, Adolescents up to 15 years old, Youth, Adults, Elderly persons, Pregnant women, Health workers</td>
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<tr>
<td>Do you consider you are at risk of contracting the new coronavirus disease?</td>
<td>Yes, No, Don’t know</td>
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<tr>
<td>Do you know how the new coronavirus spread (One or more options)?</td>
<td>Blood transfusion, Droplets from infected people, Airborne, Direct contact with infected people, Touching contaminated objects/surfaces, Sexual intercourse, Contact with contaminated animals</td>
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<td><strong>27 Feb. 2020</strong></td>
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| 11 | **What are the main symptoms?**  
(One or more options) | ☐ Mosquito bites  
☐ Eating contaminated food  
☐ Drinking unclean water  
☐ Don't know |

| 12 | **Do you know how to prevent it?**  
(One or more options) | ☐ fever, cough, shortness of breath and breathing difficulties.  
☐ Muscle pain, headache and diarrhea.  
☐ Don't know  
☐ Asymptomatic  
☐ Other: __________________________ |

| 13 | **What kind of measures have you or your family taken to prevent coronavirus in the recent days?** | ☐ Sleep under the mosquito net  
☐ Wash your hands regularly using soap and water or alcohol-based hand gel  
☐ Drink only treated water  
☐ Cover your mouth and nose when coughing or sneezing  
☐ Avoid close contact with anyone who has a fever and cough  
☐ Eliminate standing water  
☐ Cook meat and eggs well  
☐ Avoid unprotected direct contact with live animals and surfaces in contact with animals.  
☐ Don't know  
☐ Other: __________________________ |

| 14 | **Do you consider important to take actions to prevent the spread of the new coronavirus in your community?** | ☐ Yes  
☐ No  
☐ Don't know  
☐ Other |

| 15 | **What to do if you or someone from your family has symptoms of this disease?** (one or more options) | ☐ I am looking for a more experienced relative to advise me on what to do  
☐ I go to the hospital / health unit  
☐ I go to the neighborhood nurse  
☐ I'm going to buy medicines at the market  
☐ I'm going to look for the traditional healer  
☐ I stay in quarantine  
☐ Other: __________________________ |

| 16 | **What more would you like to know about the disease?** (one or more options) | ☐ How to protect yourself from the disease?  
☐ Symptoms of the new coronavirus disease  
☐ How it is transmitted  
☐ What to do if you have the symptoms  
☐ Most at risk groups  
☐ How to treat it  
☐ Other: __________________________ |
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| What do you usually do if you feel sick with fever and cough? (one or 2 options) | - Nothing, I continue with my normal life, after some time the sickness goes away  
- I stay at home, so I don’t infect others  
- I wear a mask  
- I drink tea until I recover  
- I seek advice from my neighbors  
- I seek advice from local healers  
- I go to the health unit  
- Others________________________ |
| From where/who do you usually receive information about diseases prevalent in your community? (one or more options) | - Radio  
- TV  
- Health unit  
- Family members  
- Friends  
- Community leaders  
- Religious leaders  
- Community heath workers  
- Other community mobilisers  
- Traditional healers  
- Traditional midwives  
- Any person from the community  
- Other________________________ |
| Do you think the new coronavirus disease is generating stigma against specific people? To whom? | - Yes  
- No |
| (If yes) Which group is being discriminated in your community because of the new coronavirus disease? | - Chinese  
- Asian  
- Italians  
- Other, specify |
| Community feedback: what are the main rumours/believes, concerns, questions your hear in your community | |

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